

The FERSKOV LLC Group of Travel Companies 2024 Terms & Conditions



Terms & Conditions

The FERSKOV LLC group is a US-registered LLC in the state of Delaware.

The LLC owns and operates;

Vuitton Travel

MOROCCO Tourism USA

EGYPT Tourism USA

Grand Egyptian Museum USA

JORDAN Tourism USA

TURKEY Tourism USA

SUB-SAHARA Tourism USA (Africa & Indian Ocean Islands)

(South Africa, Namibia, Botswana, Zimbabwe - Victoria Falls, Mozambique, Zambia, Tanzania, Kenya, Rwanda)

The streaming TV channel "Let's Travel"

FERSKOV LLC's Privacy Policy applies to individual, small-group, and group journeys, as well as Pre/Post journey extension departures effective as of Friday, December 01, 2023, until further notice. and applies to all of the subsidiaries named above. Each subsidiary named above is well-versed and highly skilled at curating affordable luxury private custom-designed travel arrangements.

FERSKOV LLC Price Guarantee

The FERSKOV LLC Price Guarantee applies to every departure once all journeys are paid for in full.

Included in Journeys

All accommodations, meals, and fully guided sightseeing (including entrance fees) as described in the itinerary: airport transfers to/from hotel/ship in the first/last published city regardless of the day of arrival and departure; services of an experienced fully vetted FERSKOV LLC Tour Manager, local English-speaking Field Coordinator and (when on sightseeing excursions), baggage handling and all taxes. All the VIP "Exclusive Opulent Highlight" inclusions shown in the final itinerary.

Some journeys require internal flights in the itinerary. This airfare is typically not included and must be purchased from FERSKOV LLC using our preferred contracted fares. These flight reservations cannot be confirmed until a copy of the personal details of a passenger's valid passport is received by FERSKOV LLC.

All air carriers are independent contractors and are not owned, managed, controlled, or operated by FERSKOV LLC. Your airline ticket constitutes a contract between yourself and the airlines (and not FERSKOV LLC), even if purchased through FERSKOV LLC. FERSKOV LLC is not liable for and does not assume responsibility or accept claims regarding seat assignments, name changes, schedule changes, flight changes, and/or cancellations. Should you change or cancel your air transportation arrangements before or after your travel begins, airline change and cancellation fees will apply to your personal account.

Baggage

FERSKOV LLC provides portage of two (2) pieces of baggage per person. Should your journey include internal/domestic or charter flights your luggage allowance may be less than two (2) pieces of baggage and weight/size restrictions may apply.

Details will be provided in your Pre-Travel Documentation packet.

Baggage and personal effects are at the owner's risk throughout the travel program, and FERSKOV LLC assumes no liability for lost or damaged baggage.

Please check with your international carrier for other baggage restrictions and fees applicable to your international flights directly.

Prices and Arrangements

Quoted program prices shown are per person and based on double occupancy unless otherwise stated. Although not expected, published prices may be modified due to unexpected significant external factors not anticipated at the time of printing.

FERSKOV LLC is under no obligation to and will not give a breakdown of the costs of any journey. Pre- and post-tour extensions are only available to guests booked on related group journeys. Modification of program content to accommodate a smaller group size will not affect the published program price unless we have specified a specific number of travelers for the program to operate.

It is not unusual in the travel and hospitality industry for service providers who determine prices of services to recommend full payment by a certain date to guarantee the published price.

Modification of program content to accommodate a smaller group size will not affect the published program price unless we have specified a specific number of travelers for the program to operate.

It is not unusual in the travel and hospitality industry for service providers who determine prices of services to recommend full payment by a certain date to guarantee the published price.

Should such instances arise, we will advise our passengers. The ultimate decision regarding how to proceed will be up to each individual. FERSKOV LLC will not influence any traveler's personal decision.

Child Policy (family travel)

There is no minimum age for children joining our private custom-designed travel journeys. However, all children under age 18 must be accompanied by an adult. Some activities contained within an itinerary may have a different age restriction than the overall minimum age requirement. Details will be provided at the time of booking. FERSKOV LLC reserves the right to exceed a group size on family journeys to accommodate a family, particularly considering the ever-popular 'generational travel' where grandparents take their children and grandchildren on a journey. Additionally, there is a strict protocol that we follow to ensure that no child trafficking takes place through our company.

Naturally, we will also apply 'standard group rates' to such parties which may lead to significant savings.

Active Elements and Conduct

Some active elements are incorporated into select itineraries. To enjoy the trips as intended, a minimum level of fitness is required. FERSKOV LLC will require prior notice if any participant has any physical or other condition or disability that would prevent them from participating in active elements of any trip and/or could create a hazard to him or herself or to other members of the group. FERSKOV LLC reserves the right to decline the acceptance of anyone whom it considers unsuitable due to fitness level. FERSKOV LLC also reserves the right to remove from the journey, at the participant's own expense, anyone whose physical condition or conduct negatively impacts the enjoyment of the other guests or disrupts the tour.

FERSKOV LLC 'Travel Insurance Program'

FERSKOV LLC does not offer 'Travel Insurance' within our portfolio. Our reason is that many of our travelers have their preferred supplier with whom they have worked over many years.

That said, FERSKOV LLC, recommends that its travelers purchase 'Travel Insurance' which provides against Cancellation for any Reason, Medical Coverage, Protection against Lost or Damaged Luggage, and any other items like 'flight delays', etc. they deem appropriate.

It is a known fact that 'Travel Insurance' must be purchased within 7 days of paying FERSKOV LLC your deposit. Once purchased, please scan, and email us the policy to attach to your file.

No longer is 'Travel Insurance' only mandatory when traveling with FERSKOV LLC, it is now a MANDATORY REQUIREMENT to enter the Arab Republic of Egypt.

Simply stated (however harsh this might sound)

NO INSURANCE = NO TRAVEL

This has become a part of the 'new normal'. You can expect other destinations to follow in the not-too-distant future.

Passports, Visas, and Vaccinations (Travel Documentation)

It is every traveler's sole responsibility to obtain and have available wherever necessary the appropriate valid travel documentation. All travelers are advised to check with the proper government authority to determine the necessary documents.

Without question, a valid passport is required for U.S. citizens traveling to all international destinations.

Passports must be valid for a minimum of six (6) months after the intended departure from the country one will have visited. This is an international rule and regulation. Passports should also have sufficient blank pages to process visas and immigration stamps. A visitor's visa IS required to enter the countries we specialize in. That visa is obtained at your point of arrival into the country.

Vaccinations

While no (usual) vaccinations are required to travel nowadays, it would do you no harm carrying your Covid-19 vaccination certificate(s) with you in the unlikely event you're asked to produce them.

Reservation and Payment Schedule

ANY PAYMENT MADE TO FERSKOV LLC CONSTITUTES THE TRAVELER'S ACCEPTANCE OF THE TERMS AND CONDITIONS SET OUT HEREIN AND IN MORE SPECIFIC PRE-TRAVEL DOCUMENTATION, INCLUDING THE PASSENGER INFORMATION FORM.

A deposit of 25% per person is required to hold the confirmation and is due within 5 days of receipt of confirmation and invoice. You may pay your invoice in full at the time of reservation. Doing so will guarantee no price fluctuations. All prices are subject to change without notice until paid for in full at which point, the FERSKOV LLC Price Guarantee comes into effect.

Final payment is due 90 days prior to departure. Reservations made within 90 days of departure are to be paid in full immediately. FERSKOV LLC accepts all major credit cards. All prices shown reflect a 3.5% discount for cash/certified check/money order/bank transfer payments.

Cancellation of travel arrangements

Cancellations will only be accepted in writing and will become effective on the date of receipt by FERSKOV LLC. Written (mailed) cancellations and/or email cancellations will suffice. Verbal cancellation will not be considered. Cancellations received by FERSKOV LLC are subject to the following:

Cancellation Fees Per Person

91 days or more prior to departure, a \$500 p/p processing and handling fee will be forfeited

90 – 61 days prior to departure 25% p/p of the total program price

60 – 31 days prior to departure 50% p/p of program price

30 days prior to departure or less 100% p/p of program price

This excludes any penalties applied by the airlines over which we have no control.

Refunds will be processed immediately and returned to the passenger by check via overnight mail. We do not process refunds to credit cards as we will not absorb the processing costs charged by the credit card companies.

Partial Room Cancellation

Should a traveler cancel or terminate a journey (for any reason) and a roommate remains behind, an additional supplement may apply to the price for the remaining traveler to occupy a single accommodation. This is up to the discretion of the hotel property and any additional payments must be made onsite. FERSKOV LLC will not assume responsibility for such payments under any circumstances and our chosen partners are appropriately advised.

Cancellation Charges for Extra Services

Additional hotel nights and other extra services booked in connection with FERSKOV LLC programs are subject to specific cancellation penalties. That information will be provided at the time of booking and noted on the invoice.

Claims and Refunds

Refunds are not considered for any purposely missed services, except for verifiable extenuating circumstances. Please see our Limits on FERSKOV LLC's Responsibility Clause below. For verifiable claims to be considered, they must be received in writing within 30 days of the termination of the program and be accompanied by supporting documentation and/or a statement from the local destination company verifying the claim. Any adjustment considered will be based on the actual price of the services involved and not on a per diem basis.

Adjustments will not be made for unused sightseeing trips or meals. FERSKOV LLC will not accept any liability for any claims that are not received within 30 days of the termination of your travel program.

Limits on FERSKOV LLC's Responsibility

FERSKOV LLC, its employees, shareholders, officers, directors, successors, agents, and assigns, do not own or operate any property or entity that provides goods or services for your journey. It purchases transportation (by aircraft, coach, train, vessel, or otherwise), hotel and other lodging accommodations, restaurants, ground handling, and other services from various independent suppliers. All such persons and entities are independent contractors. As a result, FERSKOV LLC like every other Tour Operator / Travel Agent, is not liable for any negligent or willful act of any such person or entity or of any third person. In addition and without limitation, FERSKOV LLC is not responsible for any injury, financial or physical loss, death, inconvenience, delay, or damage to personal property in connection with the provision of any goods or services whether resulting from but not limited to acts of God or force majeure, illness, disease, acts of war, civil unrest, insurrection or revolt, animals, strikes or other labor activities, criminal or terrorist activities of any kind, overbooking or downgrading of services, food poisoning, mechanical or other failures of aircraft or other means of transportation or for the failure of any transportation mechanism to arrive or depart on time.

If travelers decide to participate in any activities including, but not limited to, any excursions involving animals, riding on animals, SCUBA diving, snorkeling, hot air ballooning, zip-lining, high altitude treks, climbing, whitewater rafting, primate tracking and any activity which FERSKOV LLC considers to carry an inherent risk of serious illness, injury or death, then you fully understand and acknowledge that activities carry with them various inherent risks, including serious illness, injury or death and you take complete responsibility for your own health and safety and agree to assume all risks of injury, illness or death, whether foreseen or unforeseen, that may befall you as a result of participating in any activities and agree to release FERSKOV LLC and its affiliates, their agents, employees and representatives from any liability whatsoever related thereto.

Further, as consideration for being permitted to participate in the activities, you release FERSKOV LLC, whether known or unknown, from, and agree not to sue or make claim against FERSKOV LLC for, property damage, cancellation of any activities for any reason, illness, negligent rescue operations or procedures, personal injury, or death arising out of your participation in the activities, and any activity related thereto, including transportation to and from the site of the activities, regardless of whether such property damage, illness, personal injury, or death results from the negligence of FERSKOV LLC (but not its reckless, willful, or fraudulent conduct), and/or from any defect in the equipment. You further agree to indemnify and hold FERSKOV LLC harmless with respect to any claim made against FERSKOV LLC by anyone else that (a) related to your participation, or (b) which would be subject to the above release and covenant not to sue if you had made the claim directly yourself.

Travel Advisories and Warnings

It is the responsibility of the traveler to become informed about the most current travel advisories and warnings by referring to the U. S. State Department's travel website at travel.state.gov or by phone at 888 407 4747. In the event of an active State Department Travel Warning against travel to the specific destination location(s) of the trip, should the traveler still choose to travel, notwithstanding any travel advisory or warning, the traveler assumes all risk of personal injury, death or property damage that may arise out of the events like those advised or warned against.

Safety Whilst Traveling

Passenger Safety whilst traveling has always and will always remain the primary focus of all the companies under the FERSKOV LLC branding. If we suspect that our travelers are heading into any dangerous or threatening situation, we will rapidly adjust itineraries, postpone journeys, or evacuate our travelers to safety immediately and without hesitation.

Arbitration Agreement

Any controversy or claim arising out of or relating to these Terms and Conditions, to the Limits on FERSKOV LLC's Responsibility clause, to any FERSKOV LLC brochure, to any information regarding any FERSKOV LLC trip, service, or package, or to any FERSKOV LLC-related trip, activity, service or package, shall be submitted exclusively to and resolved in binding arbitration in the State of Delaware - United States of America, under the CPR International Non-administered Arbitration Rules (which can be found at cpradr.org), before a single arbitrator appointed by CPR. Any party or their representative may appear for the arbitration by telephone or video conference.

Each party shall bear its own fees, costs, and expenses and an equal share of any arbitrator and administrative fees.

Traveler Representations

The traveler represents that neither he nor she nor anyone traveling with him or her has any physical or other condition or disability that could create a hazard to himself or herself or other members of the tour. FERSKOV LLC reserves the right to decline to accept anyone on a journey and to remove from any journey, at his or her sole expense, anyone whose condition is such that he or she could create a hazard to himself or others, or otherwise impact the enjoyment of other travelers on the journey.

Our Name and Procedures

FERSKOV LLC is a United States LLC registered in the State of Delaware.

It is NOT the official site of any of the hotels/service providers featured in our programs. Within the FERSKOV LLC group of companies, Vuitton Travel is not affiliated in any way, shape, or form with Louis Vuitton Malletier, commonly known as Louis Vuitton, a French high-end luxury fashion house and company founded in 1854 by Louis Vuitton.

Educated North American travelers reserve their travel arrangements with us, not only because we set the standard in private custom-designed travel, but because all monetary exchanges take place on US soil and funds are held in escrow, a legal concept describing a financial instrument whereby an asset or escrow money is held by a third party on behalf of two other parties that are in the process of completing a transaction.

Given the volume of fraudulent transactions that take place in the 'virtual world,' educated travelers concur that dealing with a conventional travel company is to the ultimate benefit of all parties concerned.

FERSKOV LLC reserves the right to correct any errors or omissions in any of its published materials.

Image Disclaimer

All photo images found on our websites, in printed material, and in social media are believed to be in the "public domain." If you believe that any background/ wallpaper/photographs posted by us belong to your site and you do not want them to be displayed on our site or want us to link back to your site, please contact us and we will act immediately. We will either remove the images or provide credit to your site and/or the photographer. We support, promote, and sell global travel and lifestyle and therefore we provide all the background/wallpapers/photographs free of charge and gain no financial benefit. Reporting us to PicRights International Inc. will simply result in us removing the image in question.

FERSKOV LLC - Non-Discrimination Policy

FERSKOV LLC does not and shall not discriminate based on race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, or military status, in any of its activities or operations.

These activities include, but are not limited to, hiring, and firing of staff, selection of volunteers and vendors, and provision of services. We are committed to providing an inclusive and welcoming environment for all members of our staff, clients, volunteers, subcontractors, and vendors. Additionally, FERSKOV LLC is an equal-opportunity employer. We will not discriminate and will take affirmative action measures to ensure against discrimination in employment, recruitment, advertisements for employment, compensation, termination, upgrading, promotions, and other conditions of employment against any employee or job applicant on the basis of race, color, gender, national origin, age, religion, creed, disability, veteran's status, sexual orientation, gender identity or gender expression.



Vuitton Travel

Vuitton Travel is owned and operated by Ferskov LLC.

Phone: 201-899-6899

E-mail: contact@vuittontravel.com

www.vuittontravel.com